

CHARLIE AND ZOE'S PILATES RETREATS

BROOKLANDS BARN, ARUNDEL

FRIDAY 13TH JANUARY to SUNDAY 15TH JANUARY 2017

TERMS AND CONDITIONS OF BOOKING

We're so delighted you're looking forward to joining us at Brooklands Barn for what we hope will be a truly fabulous Pilates Retreat and a perfect start to your new year.

We're currently putting together the final programme for the weekend, but can confirm what the £350 cost includes so that you can pay your 50% deposit with confidence.

Please read the following Terms and Conditions carefully.

1) DATES

The Retreat will run from check-in at 4pm on Friday 13th January to check-out at 3pm on Sunday 15th January.

2) ACCOMMODATION

All rooms at Brooklands Barn are shared. Please indicate when booking if you are coming with a friend and would therefore like to share a room together, otherwise rooms will be allocated on a first come first served basis and we will pair anyone travelling on their own with an equally lovely person.

3) THE COST AND WHAT IT INCLUDES

The cost for the weekend is £350 (based on 2 people sharing) and includes:

- 2 nights' accommodation in twin rooms
- All meals, snacks and welcome refreshments (wine will be available at the honesty bar!)
- Use of swimming pool and sauna
- 4 Pilates classes -- Friday evening, Saturday morning, Saturday evening, Sunday morning
- Guided walk in the surrounding Sussex countryside (actual distance tbc)
- *An Introduction to Essential Oils* class (participation optional)

4) OPTIONAL EXTRAS

Optional extras, are to be booked and paid for in advance and will be available on a first come first served basis. These include:

- Beauty treatments with our hand-picked therapists -- details and price list tbc
- Private, 60-minute Reformer sessions with Charlie or Zoe -- £50
- Mindfulness / meditation workshop -- details and price tbc

5) PAYMENT

A deposit of £175.00 (50%) is required in order to secure your place. The balance of £175.00 is due no later than 31st December 2016. We will send a gentle reminder in early December to encourage you to set up your final payment up in advance so you don't have to try and remember to do it during the Christmas / New Year madness!

6) CANCELLATIONS

Retreat Cancellation Policy

If for any reason you cannot attend the retreat, we will do our best to fill your place and refund the amount you have paid in full, minus a £25 admin charge. Please note this is not a guarantee and if we cannot fill your place the following cancellation fees apply:

If you cancel by 15th November, we will refund your deposit in full (less admin charge).

If you cancel between 16th and 30th November, we will refund 50% of your deposit (less admin charge).

If you cancel between 1st and 15th December, we will refund 25% of your deposit (less admin charge).

If you cancel between 16th December and 31st December, we will retain your deposit in full.

If you cancel between 1st January and 13th January, we will retain the full cost of the retreat.

We STRONGLY recommend that you take out insurance to cover your costs in the event that you have to cancel or curtail your retreat and are not due a refund, in line with the above policy.